



**DIVISION OF
WORKERS'
COMPENSATION**

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NOTICE

TO: Missouri workers' compensation community

RE: Electronic Payment of Benefits

DATE: March 27, 2020

Due to COVID-19 and the public health efforts to minimize the spread of COVID-19, disruptions to normal operations have resulted in employers and/or workers' compensation insurance carriers and Third-Party Administrators being unable to make the benefit payments owed to injured workers using the regular mail services.

Effective March 27, 2020, the payment of workers' compensation benefits shall be made to the claimant by check or other negotiable instruments or by electronic transfer or other manner authorized by the claimant that will not result in a delay in payment or transaction fees to the claimant. Such payment shall be forwarded directly to the claimant without intervention, or, to the claimant's attorney if represented.

Employers, Insurers and Third-Party Administrators are reminded that EFT payments should comply with all other state and federal laws governing EFT.

Thank you for your dedication and continued service in these difficult times.

Sincerely,

Colleen Joern Vetter
Director
Missouri Division of Workers' Compensation

*Missouri Division of Workers' Compensation is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to individuals with disabilities.
TDD/TTY: 800-735-2966 Relay Missouri: 711*

**MISSOURI
DEPARTMENT OF LABOR
& INDUSTRIAL RELATIONS**