

Filing an Unemployment Insurance Claim

uinteract.labor.mo.gov

File your claim online anytime

Your claim is effective Sunday of the week it is filed.

You will be required to create a User ID and password the first time you access the online system. Complete the entire application to file your claim. If you click “Finish Later” button while filing, your answers will be saved until Saturday at midnight. After that point, all information will be lost.

Have the following ready prior to beginning your application:

- Social Security Number
- Your name as it appears on your Social Security card
- Your complete mailing address, including ZIP code
- County of residence
- Name and address of each employer you have worked for in the last 18 months
- The dates you started and ended employment with each employer you have worked for in the last 18 months
- Number of days and gross amount (before deductions) of any vacation, holiday or W.A.R.N. pay you received or will receive from your most recent employer
- Your Form DD-214, Member 4 copy if you were in the military during the last 18 months
- Your Standard Form 8 or Standard Form 50 if you were a federal civilian employee

If you need assistance completing your application, click on the “Help” button available on the screen while completing the application or take a look at the Frequently Asked Questions located under the “Helpful Information” tab of the webpage. If you do not find the information you are looking for, message the department by clicking “Contact”.



**DIVISION OF
EMPLOYMENT
SECURITY**

Also available online:

- Check the status of your claim
- Check your payment status
- Retrieve important tax documents
- Change your address and contact information
- Check your debit card balance
- Change your payment method
- Reschedule required job services appointment
- Sign up to receive electronic notification rather than paper mail
- Change your tax withholding preferences

Still need help?

If you are unable to file your claim online, call your Regional Claims Center.

You may also file by phone through the Interactive Voice Recording system, Monday through Friday, 8 a.m. to 5 p.m. Central Time.

Regional Claims Centers

Jefferson City	573-751-9040
Kansas City	816-889-3101
Springfield.....	417-895-6851
St. Louis	314-340-4950
Outside Local Calling Area.....	800-320-2519

IMPORTANT: If needed, call 573-751-9040 for assistance in the translation and understanding of the information in this document.

¡IMPORTANTE! Si es necesario, llame el 573-751-9040 para asistencia en la traducción y entendimiento de la información en este documento.

Missouri Division of Employment Security is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

TDD/TTY: 800-735-2966 Relay Missouri: 711