



DISCRIMINATION IN PLACES OF PUBLIC ACCOMMODATION IS PROHIBITED

labor.mo.gov/discrimination

The Missouri Human Rights Act makes it illegal for places of public accommodation to deny access to or treat someone unequally because of an individual's race, color, religion, national origin, ancestry, sex, or disability.

Places of public accommodation include places or businesses offering or holding out to the general public goods, services, privileges, facilities, advantages, or accommodations for the peace, comfort, health, welfare, and safety of the general public or such public places providing food, shelter, recreation, and amusement. - Section 213.010(15), RSMo.

Places of public accommodation include but are not limited to:



RESTAURANTS



BARS



RETAIL
STORES



MOVIE
THEATERS



GAS STATIONS



SCHOOLS



SPORTS
STADIUMS



HOTELS/
MOTELS



STATE, COUNTY
OR CITY
FACILITIES

Discriminatory practices prohibited by the Missouri Human Rights Act in places of public accommodation include:

- Refusing to provide service
- Being inaccessible to a person with a disability
- Setting different terms or conditions for services or facilities
- Failing to reasonably accommodate an individual's disability to allow him or her to use and enjoy the place of public accommodation
- If parking is provided, failing to provide adequate accessible parking spaces
- If a public restroom is provided, failing to provide an accessible public restroom
- Failing to provide an accessible entrance.

The statutory purpose of the Missouri Commission on Human Rights is to prevent and eliminate discrimination based on protected categories under the Missouri Human Rights Act (Act) in employment, housing, and places of public accommodations through education and the enforcement of the Act.

CONTACT US

Missouri Commission on Human Rights
421 East Dunklin Street
P.O. Box 1129
Jefferson City, MO 65102-1129
573-751-3325

**Toll-free Discrimination
Complaint Hotline: 877-781-4236
TDD/TTY: 800-735-2966
Relay Missouri: 711**



Take Action File a Complaint

If you believe you have been discriminated against by a place of public accommodation, you can file a complaint of discrimination by calling one of the numbers above or emailing mchr@labor.mo.gov. Note complaints must be filed within **180 days** of the alleged discrimination.

Missouri Commission on Human Rights is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to individuals with disabilities.

