Unemployment Insurance (UI) benefits are provided under the Missouri Employment Security Law for workers who become totally or partially unemployed, if they meet the eligibility requirements of the law.

No deductions are made from employees’ paychecks for this insurance. The employer pays the tax in Missouri.

Visit the Division of Employment Security’s website at www.moclaim.mo.gov for additional information concerning UI, to file your initial or renewed claim, and to obtain information about a claim already filed. The website is available 24 hours a day, seven days a week.

You may call a Regional Claims Center for assistance Monday through Friday, 8 a.m. to 5 p.m. Automated information about a claim already filed is available by phone, 24 hours a day, at the numbers below.

Local numbers are: Jefferson City: 573-751-9040 Kansas City: 816-889-3101

If you are outside the above local calling areas: 800-320-2519

IMPORTANT: If needed, call 573-751-9040 for assistance in the translation and understanding of the information in this document.

¡IMPORTANTE! Si es necesario, llame el 573-751-9040 para asistencia en la traducción y entendimiento de la información en este documento.

Missouri Division of Employment Security is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY: 800-735-2966 Relay Missouri: 711